

## Terms & Conditions

### Mail Order

**Delivery:** We aim to despatch orders within 7 days, however please allow 28 days as occasionally goods may be out of stock. Please let us know if orders are urgent or required by a certain date, so we can advise you on availability.

**Returns:** Refunds will only be made for goods returned within 7 days and only if goods are returned unopened, undamaged and capable of resale at the full price. Items ordered specifically are not returnable.

Please telephone us immediately if goods arrive damaged. A full refund including postage costs will be made upon receipt of returned goods.

**Postage & Packing:** Please add 10% to cover postage and packing. (Minimum £1.50) Orders over £85 are free. Orders will be sent First Class by Royal Mail unless notified otherwise. International postage and packing will be charged at cost.

**Prices:** Prices published on the website and in the catalogue are subject to change without prior notice.

**Disclaimer:** Textiles2dye4 can accept no responsibility for the performance of goods supplied, as the conditions of use are beyond our control. Please check fabrics carefully as returns or claims will not be accepted for any reason after the fabric has been used or altered in any way, shape, or form.

T2d4 cannot be held responsible for any damage, loss or injury to the buyer or any third party however caused by the materials and equipment purchased. Manufacturers product data sheets are available on request.

All information contained on this website is correct to the best of our knowledge. However, no guarantees can be given as to the accuracy of the information provided.

### **Classes & Workshops:**

All classes and workshops must be paid for in full at time of booking. Photographs taken at Classes & Workshops and/or photographs taken of work produced during Classes & Workshops may be used for promotional material.

#### **Classes:**

- Textiles2dye4 reserve the right to cancel or combine classes and/or workshops if necessary. Fees will be refunded if it is necessary for Textiles2dye4 to cancel a class or workshop.
- Textiles2dye4 regrets that refunds cannot be made for missed classes. You are welcome to make up missed classes at an alternative time subject to space and availability

#### **Workshops:**

- Cancellations made up to two weeks before the workshop date will be refunded less £10 deposit
- We regret cancellations made within two weeks of a workshop cannot be refunded.

Definitions: Seller: Textiles2dye4 - Buyer: Customer

By placing an order these terms and conditions are deemed as accepted by the buyer.

**Shirley Jones**  
**Northover, Icknield Way, Tring, Hertfordshire HP23 5HJ.**  
**Tel: 07762 027310 E-mail: shirley@textiles2dye4.co.uk**